

GLENMEADOW, INC.

OVERVIEW SUMMARY

Glenmeadow, Inc., previously known as Chestnut Knoll, was incorporated on October 22, 1884 as The Springfield Home for Aged Women. The original facility was located in Springfield, MA, a major metropolitan area in western Massachusetts. After more than 100 years of providing services at the Springfield location, a new facility was built and opened in Longmeadow, MA in March 1997. Glenmeadow, and Chestnut Knoll before it, has been providing independent living, assisted living and nursing care to elders for more than 120 years. Glenmeadow is a Massachusetts, not-for-profit corporation.

Located on a 23-acre tract of land in the quaint New England town of Longmeadow, MA, Glenmeadow offers 113 units of independent living and 34 assisted living units. The overall concept of the design of Glenmeadow is consistent with housing styles in the local area. Further, great attention was paid to including components of the original Springfield facility in the design and construction of the new building, including fireplace mantels, pocket doors, furnishings and some decorations. Glenmeadow At Home is an additional department of Glenmeadow, Inc. that provides private duty services to clients in their Glenmeadow residence or in the local community.

The Site Review Team commends Glenmeadow for their thorough and complete Self-Assessment and thanks the community for its generous and genuine hospitality and warm and accepting nature. The Team quickly found the community to be a warm and friendly “home”. Throughout the visit, residents, staff and Board members displayed a caring attitude, a happy disposition, a sense of warmth and contentment and a spirit of friendliness that embraced the Team and made us feel that we were being welcomed into their “home.” This welcoming feeling can only be attributed to the respect and dignity that Glenmeadow nurtures.

The Mission Statement states, “Glenmeadow is dedicated to providing premier senior services; nurturing mind, body and spirit of residents and staff.” For those who live and work at Glenmeadow, this Mission Statement is a reality in their daily lives and experiences. The Review Team felt this caring spirit and experienced a mutual love and respect between residents and staff. It seems apparent that each group was more concerned for the welfare of the other group than for themselves.

“Nothing means more to me than taking good care of my residents and making them happy. The hug that I get and the kiss on the cheek make my whole day.”
(A Glenmeadow Staff member)

“We are their family and we have to take care of them.”
(A Glenmeadow Staff member)

“It means so much to me that residents take the time to make sure that we [the staff] are okay. That we are having a good day. That keeps me going.”

(A Glenmeadow Staff member)

“Everyone is so willing to help us. The best people in the world work here.”

(A Glenmeadow Resident)

“The caregivers and staff here are wonderful. They can’t do enough for you. I just feel so cuddled all of the time!”

(A Glenmeadow Resident)
